



## Enquiries

For general enquiries on export control matters, you should visit our website –

<https://www.gov.uk/export-control-licence>

Alternatively you may call the ECO Help Line on [020 7215 4594](tel:02072154594) or email [exportcontrol.help@trade.gov.uk](mailto:exportcontrol.help@trade.gov.uk)

## Licensing Teams

If you wish to speak about an application, you should contact your Case Officer (as shown at the top right corner of the application preview screen on SPIRE)

NAME	TELEPHONE NUMBER	E-MAIL
Control List Classification Enquiries	ECO Helpline 020 7215 4594 <b>OPTION 3</b>	<a href="mailto:exportcontrol.help@trade.gov.uk">exportcontrol.help@trade.gov.uk</a>
Charles (Adetunji) Alabi	020 7215 8560	<a href="mailto:Charles.alabi@trade.gov.uk">Charles.alabi@trade.gov.uk</a>
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**NB:** Given the high volume of applications, you will understand that regular, frequent requests for status updates on the progress of a particular licence application, detracts from our ability to actually get on with the job of processing applications. Mindful of this, **we strongly urge you not to chase applications that are within the twenty day target**. Unfortunately we cannot guarantee that routine chasers within target time, be they by email or telephone, will be responded to as a matter of any priority.